

HOPE LifeMark-Concierge

First Registration User Guide

Convenient hospital visits via smartphone!



Registration of users and medical institutions

⚠ Patient-specific QR codes must be issued within the medical institution.

- ◆ If you do not allow camera privileges, this screen will not appear. Please review the permissions or use another QR code reader.
- ◆ Flatten the paper on which the QR Code is printed.

Registration begins



- 1 Tap "First time user" [初回の方はこちら]
- 2 Tap "Next [次へ]".
- 3 Place the QR Code in the frame and read it.
- 4 Confirm that the information is yours and tap "Next".

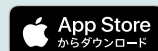


- 5 Review the Terms of Use, etc., check the Agree box, and tap "Next".
- 6 You determine your own login ID and password.
- 7 Confirm registration details.
- 8 Registration is complete. Tap "OK."
- 9 Enter the login ID and password registered in [6] to log in.

- ◆ All permission requests from the application should be granted. If you do not allow it, the application will not work properly.
- ◆ Login ID must be at least 6 and no more than 16 characters in half-width English and half-width numbers. Mixed alphanumeric characters are not required. Please note that symbols such as @ - . and other symbols cannot be used in the login ID.
- ◆ The password must be at least 8 characters in length, consisting of half-width English, half-width numbers, and symbols, and must be a mixture of at least two types (e.g., English + numbers). The password cannot be the same as your login ID. Please register a different one.
- ◆ After 24 hours, you will be automatically logged out. To continue logging in, check the "Keep me logged in" checkbox in [9] and log in.

First, install the application!

▼ iOS



▼ Android



Supported OS Android (8 or higher) / iOS (14 or higher)
This application does not support tablet display.

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検索

Family Registration①

If the owner of the smartphone is not a patient at our center and you wish to register your family members as users, please follow the user registration procedure on the surface.

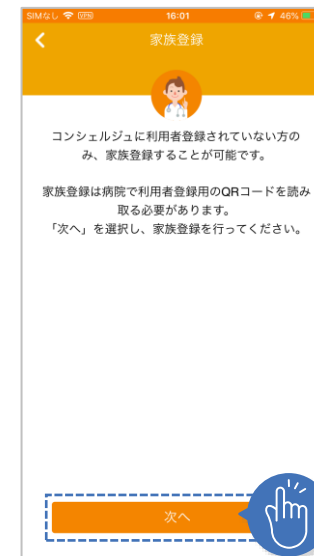
⚠ Patient-specific QR codes must be issued within the medical institution.



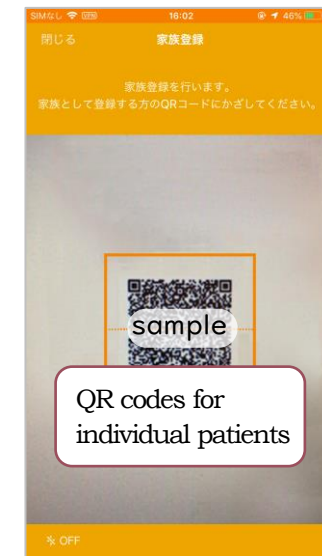
1 Tap the icon in the upper left corner of the screen.



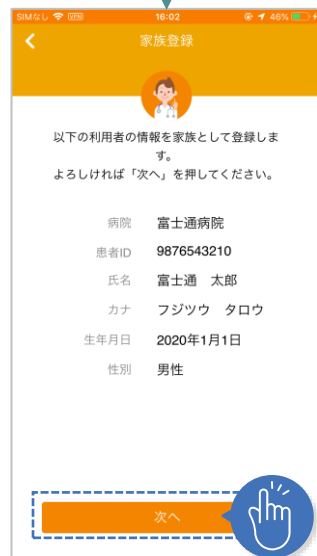
2 Tap "Family Registration [家族登録]."



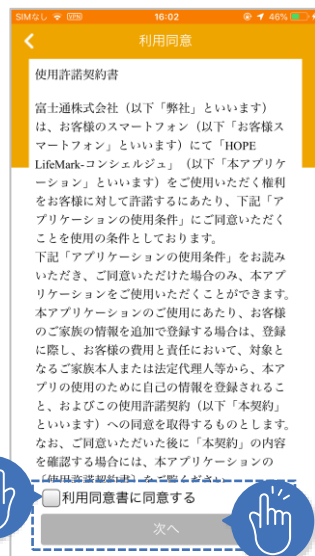
3 Tap "Next."



4 Place the QR Code in the frame and read it.



5 Confirm that the information is yours and tap "Next."



6 Review the Terms of Use, etc., check the Agree box, and tap "Next."



7 Registration is complete. Tap "OK."



8 The screen of the registered family will be displayed.

■ How to change the users to be displayed
Press the icon in the upper left corner of the screen to display a list of users. Select the name of the user whose information you wish to view, and the screen will change.

