

About Testing for SARS-CoV-2 (not covered by health insurance)

1. About the test

- This test is the “SARS-CoV-2 Nucleic Acid Identification Test” using saliva samples.
- People with symptoms of suspected infection, such as fever, or those who have been in close contact with a person as defined by the Ministry of Health, Labour and Welfare, are not eligible to take this test. First, contact your local public health center.
- No medical examination or interview will be conducted by a doctor.
- Due to the nature of the test, there is a certain probability that you will test positive but not actually be infected (false positive) or test negative but actually be infected (false negative).

2. About expenses

- The fee for this test is 29,700 yen (tax included).
- The above fee includes the “fee for Certificate of Test Result” and “postage.”
- No refunds will be given even if you request cancellation of the test after the sample has been collected. We would appreciate your understanding on this matter.

3. On the day of the test

- No gargling, brushing your teeth, eating or drinking (including candy or gum) from 1 hour before the test to the end of the test.
- Please come to the Medical Information and Support Center (1st floor, soon after entering the main entrance) 20 minutes before your appointment time.
- Please bring your insurance card, driver's license, or another item that verifies your identity. We will obtain a copy of your identification document.

4. About the test result

- Your Certificate of Test Result will be sent from the Center 2 days after the test is conducted (excluding weekends and holidays).
- Depending on where you live, it may take 1-3 days from the time we send it to the time it is delivered to your home.
- The mailing method is Letter Pack Light.
- The Center is unable to respond to any inquiries about the test result by phone or e-mail.
- The Center will contact you by phone only if you have tested positive.

5. If the test result is positive (including false positive)

- In accordance with the Infectious Diseases Control Law, the Center will report your test result and personal information to the public health center.
- Please stay at home and wait for instructions from the public health center.

6. Other considerations

- The test and documentation required for traveling abroad vary from country to country. Please check the required test and documents before applying for this test.
- Make sure to bring your passport if you need to include your passport number on the Certificate of Test Result.